



Botswana Development Corporation

Private Bag 160

Gaborone

CLARIFICATIONS TO BIDDER'S ENQUIRIES NO.7

PROVISION OF AN INTEGRATED INFORMATION MANAGEMENT SYSTEM (IIMS) FOR BDC

Date Issued:29/04/2024.

ITEM No	QUESTION	BDC RESPONSE
1.	Centralized data storage and document management solution:	Bidders are encouraged to propose their solution architecture and functionality.
2.	Estimated number of users that are going to use the system (Internal and external users)	80 to 100 users
3.	Is there an expected data migration? What will be the volume of data and the data sources?	There will be data migration from Legacy system. Technical details will be reflected in the SOUR document which will be issued after the EOI stage.
4.	Centralized data storage and retrieval - . Do you wish to have a Datawarehouse or datalake from the different data sources for analysis and reporting purpose? What are the expected data sources and what is the database used?	Bidders are encouraged to propose their solution architecture and functionality.
5.	Is there a preferred technology?	No
6.	The reporting and analytics will be separate solutions, or do you need them to be included in the document management solution?	Bidders to recommend and/or suggest.
7.	What is the expected number of analysis and reports needed?	Bidders to recommend various available reports provided by their solution.
8.	what is the expected scenario for the automation?	Automation of all key business processes.
9.	will the automation include other systems or only processes?	Automation of all key business processes.
10.	You listed in your diagram many modules Comprising, without being restricted to (business rule management, communication management, and systems security and identity management) should that be included in the project, and how will they be part of the process?	Bidders are requested to propose their solutions and detail the specific functionality available to meet the client requirements.
11.	What are the current existing data sources that are needed to integrate with the IMIS? What is the current implemented ERP system? Can you share your current application architecture?	The current system is Microsoft Dynamics GP, MDA Property Management System, Sage VIP Premier.
12.	What are the expected integration points with third parties?	There are various interfaces with financial services providers and regulatory bodies.
13.	Can you please list the gaps you wish the system to cover? And the needed use cases?	Not applicable.
14.	should the client interface be part of the proposed solution?	Yes
15.	Can you please list the services that BDC will provide through The Client interface and the new proposed system?	Bidders are required to provide functionality of their solution and current interface capabilities.

16.	Do you have a portal/ mobile apps that provide the needed service? Or The expectation is to build an Interface for your customers. This Interface can be accessed either by visiting your headquarters, using a web portal, or through mobile apps. The interface will utilize your ERP system as the backend to deliver the necessary services and use the proposed business rules and workflow management.	There is no mobile app, but the client requires the solution that has the latest software technologies.
17.	What is the average transaction per day?	Not applicable.
18.	You mentioned Hardware infrastructure optimization, could you elaborate more on the subject?	Bidders are requested to propose their solution(s), minimum infrastructure requirements to meeting the client's requirement.